

Suffolk County Community Resources for Social Workers

Status as of Friday, March 27, 2020

*****This guide has been prepared by the Social Work team of the Suffolk County Legal Aid Society to assist other providers with resources during the COVID-19 pandemic. We cannot guarantee its accuracy - this is only our current knowledge of available resources as of the date listed above. You may wish to contact the providers to verify that this information is still valid. Also, if you have any updates you would like to include, please email kpaulson@sclas.org. Thanks!**

DSS- Smithtown, Riverhead, Coram, Deer Park. Suffolk County Department of Social Service will remain open.

- DSS is still taking walk-in clients for housing at the centers as long as they get there before 3pm as usual practice. Clients can call emergency housing after 4:30pm (631-854-9100) as well.
- DSS is trying to limit the amount of people who come to the centers though, so they are conducting interview appointments via phone for recertification for SNAP or public assistance. Medicaid applications can still be mailed in and DSS will mail them a letter back with a phone interview appointment.
- For additional DSS questions, please call the Commissioner's office at 631-854-9963

Riverhead Center	893 E. Main Street Riverhead, New York 11901-2542	Telephone: (631) 852-3500 Fax: (631)852-3505
Coram Center	80 Middle Country Road Coram, New York 11727	Telephone: (631) 854-2300 Fax (631) 854-2123
Smithtown Center	200 Wireless Boulevard Hauppauge, New York 11788	Telephone: (631) 853-8714 Fax: (631) 853-8842
South West Center	2 South 2nd Street Deer Park, New York 11729	Telephone: (631) 854-6600

- **Applications-** Applications for assistance programs can be submitted by mail (instead of coming to a center). Clients can visit the SCDSS website for information or to download applications at: <https://www.suffolkcountyny.gov/Departments/Social-Services/Client-Benefits-Administration>
- **Supplemental Nutrition Assistance Program (SNAP) applications** and case recertification can be submitted electronically @ mybenefits.ny.gov or by mail (instead of coming to a center).
 - Additionally, SNAP benefits can be used for online grocery purchases. **Current participating retailers include:** Amazon, Walmart and ShopRite. Amazon is available statewide; Walmart and ShopRite participate in specific zip codes. Walmart, depending on specific locations, offers delivery, pick-up or both. Clients can enter zip code on the Walmart or ShopRite websites to find availability.
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Coronavirus Resources

- **Reach Out 1 (844) 863 - 9314** NYS-COVID 19 Emotional Support Line staffed by specially trained volunteers who can help.
- **NYS Coronavirus Hotline** - The New York State Department of Health is allowing people to make appointments at their Suffolk County mobile testing site now. Suffolk County residents who want to make an appointment for the test can call the NYS Coronavirus Hotline 1-888-364-3065 and they will be triaged by a nurse or a healthcare professional.
- **United Way of Long Island Economic Relief Fund**- Grant will provide financial assistance and food cards to eligible applicants to meet the needs of those who are newly unemployed as a result of the COVID-19 virus. They will begin accept applications in early April and can be

accessed here <https://www.unitedwayli.org/unitedtogetherfund> and <https://www.unitedwayli.org/coronavirus>

Stony Brook University Hospital- P: 631-638-1320 (SBU hotline)

- Drive-through testing- Available at SBU South P Lot off Stony Brook Road. Residents must make advance appointments by calling 888-364-3065. Hours of operation are seven days a week, 7 am to 7 pm. Anyone (all counties) who has contacted the NYS Department of Health (DOH) at 888-364-3065 and is part of the highest-risk population determined by DOH will be tested. Anyone who believes they're at risk can call the DOH Hotline and talk to experts to determine if and how they should be tested. Walk-ins are not accepted and will not be seen.
- **Coronavirus Patient Triage**-If anyone believes they have been exposed to COVID-19 and develop a fever and symptoms, such as cough or difficulty breathing, and require evaluation by a medical professional /have been advised by your doctor to seek urgent medical care, please go directly to SBU Emergency Department.
 - From 11 am to 11 pm, patients driving to the ED entrance will be greeted and screened while in their vehicles by staff. Patients will be evaluated to determine the most appropriate care setting. This may include the main Emergency Department or the ER Field Satellite at SBU's South P Lot.
- For people who have concerns about symptoms, SBU Medicine coronavirus phone line is accessible at **Coronavirus Hotline P:631-638-1320**.

Northwell Health Urgent Care-

- Provider is utilizing online video screening for COVID19 symptoms with medical professions that assist to determine if further testing is needed
https://www.gohealthuc.com/nyc?gclid=Cj0KCQjwpfHzBRCiARIsAHHzyZpsb1POHL0TiQXNRv4MMgxQbNd7HLdGW926y28Y2W7-twzlhIRyuQUaArloEALw_wcB

Housing

Long Island Coalition for the Homeless 631-464-4314:

- 3/26 - per Newsday article: "Greta Guarton, executive director of the Amityville-based Long Island Coalition for the Homeless, which connects the homeless with long-term housing, said her organization will close its charity boutique and is not accepting clothing donations. Her staff will stay in touch with clients through phone and email and do much of their work via the internet, she said, but the organization will have to consider whether to take in new clients amid the pandemic."

Salvation Army (347) 395-3943

- Process: Call the phone number listed above for triage. Clients that are experiencing cold-like symptoms will need to be cleared before being admitted. Will house people if sanctioned by DSS.
- As of 3/20, has suspended all intakes to ARC (Adult Rehab Center) for a minimum of 2 weeks

- The Salvation Army of Greater New York has established a COVID-19 hotline (347) 395-3943 which would be the single contact point for people with no prior association to The Salvation Army to access services at their local centers.

Maureen's Haven- P:631-727-6931

- As of 3/21, Day center is operating on a limited basis. Contact dan@maureenshaven.org (Dan O'Shea, Executive Director) with any questions. Overnight shelter is still open.
- Population: All community members regardless of citizenship status

Beacon Veteran's House- P: 631-771-0209

- Services: Veterans facing homelessness
- Process: Call the Intake line listed above for a screening for the veteran. The client does not need a referral from the VA for housing services. Once medically cleared, they can be admitted
- No changes in hours or coverage are anticipated for the foreseeable future - they will continue to operate as usual.

EOC Supportive Housing for Veterans & Their Families - P:631-289-2601, ext 125

- NOT EMERGENCY HOUSING but assist with securing long-term independent housing for veterans and they are still operational during the COVID-19 crisis
- Population: Veterans without a dishonorable discharge and at least one day of active duty
- Process: Contact the number above for an intake and screening if eligible so the veteran can begin sending the necessary documents
- As of 3/23/20 - fully operational, no changes reported

Hope for Youth- P:516-659-0923

- Population: Young people ages 16-20 years old regardless of citizenship status
- Process: Call the 24-crisis line, listed above. Clients can be housed as long as they pass the medical screening process during intake.
- Taking intakes on the phone, but wait-list only for housing as of 3/23/20

Pax Christi P: 631-928-9108

- Process: Clients will be medically screened at the door and still need to be vetted by DSS for overnight services before being admitted. Will house people if they are sanctioned by DSS.
- Additional Services: The Walk-In Center is still open from Monday- Thursday from 8am-5pm where clients can have access to food and showers.
- Location: 225 Oakland Ave, Port Jefferson, NY
- All services running as of 3/23.

Psychiatric Hospitals/DASH

DASH - 631-952-3333

- Open. Referrals should always call the hotline first to determine if this is appropriate.

Stony Brook CPEP- P: 631-444-6050 Social Work Office P: 631-444-2552 (Mon-Fri 8am-5pm)

Brunswick Hospital- P: 631-789-7421 or 631-7263

Stony Brook ELIH- P: 631-477-5265

Long Island Community Hospital - P: 631-687-4357 or 631-654-7760

St. Catherine's of Sienna- P: 631-862-3100

Northwell Health Mather Hospital- Adults Inpatient Psych P: 631-476-2830

Northwell Health Huntington Hospital- P: 631-351-2434

Outpatient Mental Health

South Oaks Outpatient- P: 631-608-5359

- “We are doing intakes, but treatment will be done telephonically with an assigned primary counselor throughout the week depending on clinical necessity. Patients will have to come in to provide a urine sample at random times. Psych evals are still being done in person and med management appointments are being done telephonically. Reports will be faxed at a much slower pace since counselors are working both on and off site, alternating weeks.”
- South Oaks On Track Program- Outpatient program specific for individuals who are suffering from first break psychosis; age range is 16-30. Not accepting any new referrals until April.

Community Counseling (Moriches and Mastic Beach)- ***THIS DOESN'T INCLUDE RONKONKOMA- that is a different agency/provider. ** Phone Mastic: 631-772-6220, Phone Center Moriches:631-874-0815

- Mastic Beach and Center Moriches Therapy Appts - Office is open for administrative and LIMITED to clinicians' decision on if they are offering face to face sessions or telehealth. Most clinicians are providing (and encouraged to) telehealth only at this time, however some are still seeing clients in person. No family members are permitted to enter the office with a client.
- Psych Visits- All Psychiatrist Visits are via telehealth or phone, no in person sessions.
- Are accepting new clients, however there is a waitlist currently (was prior to COVID19).

The Freedman Group of Clinical Social Workers, PLLC – P: 631-737-5559 F:631-737-0001

- www.FreemanGroup.org
- We never closed and as of 3/22 switched to a Telehealth platform.

Butterfly LCSW PC- P: 631-666-5067

- They are open and seeing clients as of 3/19

Community Counseling Services of Ronkonkoma- SA/ MH P: 631-471-3122

- Still taking new clients but appointments are telehealth only 3/19

Catholic Charities Outpatient- MH Bayshore and Medford, SA Commack.

- Bay Shore Outpatient- P:631-665-6707
 - Open as of now, receiving a high volume of referrals currently.
- Medford Outpatient- P: 631- 654-1919
 - Open

Family Service League Mental Health Programs - All MH program locations are open for existing clients. Staff are contacting clients before appointments to verify that they have not been exposed to COVID-19 or ill. If clients cannot come in, staff are trying to provide services via telehealth.

- Central Islip – NOT taking any new referrals as of 3/18
- Bayshore – only taking hospital referrals right now for MH
- Mastic (*MH & SA*) - currently open and taking referrals
- East Hampton (MH)
- Huntington (MH) - (631) 396-2300

Substance Use Disorder Providers

*****As of March 21st, New York's OASAS placed restrictions on all admissions to residential treatment programs- no new inpatient admissions until further notice. People can be screened then placed on waitlists for admissions unless they are in active withdrawal. Detox is still accessible for those needing withdrawal management/stabilization, but inpatient access is limited significantly due to the virus and the risks to staff and other patients. *****

Phoenix House Residential programs- Long Island Admissions/ Admin P: 631-306-5700,

Ronk. Men's and Women's Program P: 631-471-5666, East Hampton/ Wainscott Program P: 631-537-2891, East Hampton Outpatient Program P: 631-329-0373, Hauppauge Men's Program P: 631-979-0922, Pilgrim Grounds/ Brentwood Residential (Long-Term) and PROS P: 631-306-5700.

- Any clients who were given a bed date after 3/21/20 are being canceled and clients are being advised to continue outpatient treatment
- Clients can be waitlisted until OASAS restrictions are lifted, but at this time there is no anticipated time frame for when that will occur
- Phoenix House continues to take new admissions, however there is currently a wait list as all their beds are full.

South Oaks- P: 631-608-5028

- Still doing iop intakes and telephonic health sessions. No outside 12 step programs being held.

Mather outpatient chemical dependency- P: 631-331-8200

- Open - taking new clients doing telehealth and zoom sessions as of 3/24

Outreach Bellport- P: 631-286-0700

- 3/24 update - Outpatient is doing intakes/new admissions and sessions via telehealth.

Outreach Brentwood (Including Residential)-

- Need update

Maryhaven PROS/ Steps to Life- Riverhead P: 631-727-4011/4044

- Need update

Family Service League-

- Outpatient SA facilities are open - Mastic and Bayshore

Commack- Alcohol and Drug Treatment Program- P: 631-543-6200

- Open

BEST- Deer Park, East Setauket, Middle Island, Kings Park-

- Fully virtual and accepting new intakes as of 3/24.
- No in person psych/ NPP visits. All clients receiving MAT services or psych meds meeting with prescriber via video or phone.

Methadone Clinics- Hauppauge and Riverhead Clinics- Hauppauge P: 631-853-7373, Riverhead P: 631-852-2680

- Will be operating under normal hours, but will be screening all clients with basic health questions. Clinics are inclined to give more take homes, but take homes will not exceed more than 1-2 extra days. Clients that were not eligible for take homes prior, are not eligible for take homes due to the virus.

LI Community Hospital Outpatient Drug Program in Shirley (Formerly known as Brookhaven memorial Hospital)- P:631-852-1070

- As of 3/23/20: providing in-person (for those who are comfortable going in), telephonic, and telehealth (limited but growing capabilities).
- Provide the usual services: assessments, medication management, psych evals, group and individual sessions.

Long Island Addiction Resource Center- See Hotlines/ Websites Below

<p>Substance Use and Mental Health Crisis 24 Hour Hotlines</p> <p>If you are in immediate danger, please call 911</p> <p>LICADD 24/7 Substance Use Hotline 631-979-1700</p> <p>DASH (Diagnostic, Assessment, & Stabilization Hub) 631-952-3333</p> <p>Talbot House, 24-hr. Substance Abuse Crisis 631-589-4144</p> <p>Maryhaven Center of Hope - New Hope 516-546-7070</p> <p>Domestic Violence, Sexual Assault 24-hr. Hotline 631-360-3606</p> <p>24/7 Behavioral Health Helpline 516-227-8255</p> <p>Long Island Crisis Center: 24/7 Suicide Hotline 516-679-1111</p> <p>Response Crisis Support Line- 631-751-7500</p>	<p>Online Recovery Resources and Meetings</p> <p>https://unityrecovery.org/digital-recovery-meetings https://www.12step.org/social/online-meetings/ https://www.addictionrecoveryguide.org/ https://www.intherooms.com/home/ https://www.lifering.org/ https://www.aa-intergroup.org/directory.php https://www.neveraloneclub.org/ https://quarantineserenity.com/ https://stepchat.com/ https://womenforsobriety.org/community/</p> <p>Facebook Recovery Meetings please search: Thrive Recovery Center Zoom AA Meetings Quarantined NA</p>
<p>LONG ISLAND ADDICTION RESOURCE CENTER</p>	
<p>12 Step Fellowship and Recovery Hotlines/Websites</p> <p>Al-Anon/Alateen: 516-433-8003 / 631-669-2827 http://www.alanon-nassau-ny.org/ http://www.al-anon-suffolk-ny.org/</p> <p>Alcoholics Anonymous: 516-292-3040 / 631-669-1124 https://nassaunya-aa.org/ https://www.suffolkny-aa.org/</p> <p>Celebrate Recovery (Faith based) https://www.celebraterrecovery.com/</p> <p>Cocaine Anonymous: 347-292-7225 https://cocaineanonymous-longisland.org/</p> <p>Co-Dependents Anonymous: 516-500-2632 https://licoda.org/</p>	<p>12 Step Fellowship and Recovery Hotlines/Websites</p> <p>Families Anonymous: 516-221-0303 https://www.familiesanonymous.org/</p> <p>Heroin Anonymous: 631-210-6297 http://www.halongisland.org</p> <p>LI Gamblers Anonymous: 855-222-5542 http://longisland-ga.com/</p> <p>Narcotics Anonymous: 516-827-9500 / 631-689-6262 https://nassauna.org/</p> <p>https://www.longislandna.com/</p> <p>Refuge Recovery https://refugerecovery.org/</p> <p>Smart Recovery: 440-951-5357 https://www.smartrecovery.org/</p>
<p>Local and Online Resources as of 3/18/20</p>	

LICADD- P: 631-979-1700 (24 hour hotline for those struggling with SA, including family members affected).

- LICADD 24/7 Substance Abuse Hotline available at 516-747-2606 or 631-979-1700 (secure video counseling sessions available), live credentialed LICADD clinicians at www.licadd.org
- Phone and Self-help Resources:

- Phone and Online AA Meetings- https://aa-intergroup.org/directory_telephone.php
- NA Meetings online- <https://tinyurl.com/NAonline>
- Nassau AA Intergroup- 516-292-3040
- Nassau NA- 516-827-9500
- Suffolk AA Intergroup- 631-669-1124
- Suffolk NA- 631-689-6262
- SMART Recovery Online Community- <https://www.smartrecovery.org/community/>

Immigration Resources

Adelante - 10 3rd Ave Brentwood, NY Off Fifth Ave 631-234-1049

- Housing, Health Services, Food & Nutrition, Educational Services, Legal Supports and Family Supports. There is no longer a Central Islip location on Carleton Ave. The office in Brentwood is closed, but they are taking calls.

Catholic Charities Women Infants Childrens Program (WIC)- Amityville Center 143 Schlegel Blvd Amityville, NY 11701 631-842-4123.

- Hours Mon., Wed., Fri. 8:30 a.m.-4:15 p.m.; Tue. 11 a.m.- 6:45 p.m.; Thu. 7 a.m.-2:45 p.m. Fri., 8:30-12 4:30 Facility is not open, but they are taking phone calls.

Family Service League

- Brookhaven Kanas Family Center (East Yaphank): 631-924-3741 **Lovino South Shore Family Center (Bay Shore): 631-647-3100 Manor Field Family Center (Huntington Station): 631-425-9694, Olsten Family Center (Huntington): 631-427-3700 Riverhead Family Center (Riverhead): 631-369-0104.** Only the bold print has bilingual services. Facilities are all closed but taking phone calls. The location in Bayshore is not taking new clients.

Health Centers of Suffolk County

Brentwood Family Health Center 1869 Brentwood Road, Brentwood, NY 1171 631-416-5480 (Operated by Suffolk County) 13 • Health Center at Riverhead 300 Center Drive, Riverhead, NY 11901 631-574- 2580 (Operated by Suffolk County) • Dolan Family Health Center (Greenlawn) 284 Pulaski Road, Greenlawn, NY 11740 631-425-5250 (Operated by Huntington Hospital) • Elsie Owens Health Center at Coram 82 Middle Country Road, Coram, NY 11727 631-320-2220 (Operated by Hudson River HealthCare) • Greenport Health Center 327 Front Street, Greenport, NY 11944 631-477-2678 (Operated by Hudson River HealthCare) • Kraus Family Health Center of the Hamptons 330 Meeting House Lane, Southampton, NY 11968 631-268-1008 (Operated by Hudson River HealthCare) • Maxine S. Postal Tri-Community Health Center (Amityville) 1080 Sunrise Highway, , NY 11701 631-716-9026 (Operated by Hudson River HealthCare) • Martin Luther King Jr. Community Health Center (Wyandanch) 1556 Straight Path, Wyandanch, NY 11798 516-214-8020 (Operated by Hudson River HealthCare) • South Brookhaven Family Health Center (Patchogue) 365 East Main Street, Patchogue, NY 11772 631-866-2030 (Operated by

Hudson River HealthCare) • The Marilyn Shellabarger Health Center (Shirley) 550 Montauk Highway & Dorsett Place, Shirley, NY 11967 631-490-3040

Pronto of Long Island, Inc - 128 Pine Aire Drive Bayshore, NY 11706 631-8290

- Open, clients can call or walk in. Current hours are 9am-2pm. Bilingual staff.
- Services include access to resources, information and assistance regarding: immigration status, SNAP (Food stamps), and entitlement support, an immunization program (Shots for Tots), a thrift center with slightly used clothing and a food pantry .

Domestic Violence Survivor's Programming

ECLI (Suffolk)- P: 631-913-8655

- Population: Domestic Violence and Trafficking Survivors
- Working remotely but still taking new referrals

The Safe Center (Nassau) P: 516-542-0404 (Hotline/ Crisis Services)

- All non-emergent services will be provided remotely until further notice.
- They are maintaining emergency service responses (Hotline, Safe Home, and Child Advocacy Center). In case of emergency call our Hotline at (516)542-0404.
- If a client needs to speak to their Counselor, Advocate, or Attorney, they should call them directly. If they don't have their direct number, please call the main number (516)465-4700 and leave a message.

VIBS (Suffolk)- P: 631-360-3606 (Hotline/ Crisis services, linkage to advocate)

- Services are only offered from 9am-5pm
- Process: Call the hotline (631-360- 3606) to be connected with a counselor and advocate. Someone is always on the hotline and available to talk but supportive services will only be able between business hours.

Local Food Pantries and Feeding Resources

Lighthouse Mission Mobile Food Outreach Locations (confirmed still available 3/25) - P: 631-758-7584

- Ronkonkoma Outreach: Mondays 12:00pm-1:00pm 565 Portion Road., Lake Ronkonkoma, N.Y. 11779
- Coram Outreach: Mondays 12:00pm-1:00pm 79 Middle Country Road., Coram, NY 11727
- Central Islip Outreach: Wednesdays 12:00pm-1:00pm 1 Carleton Ave, Central Islip, NY 11722
- Rocky Point Outreach: Wednesdays 12:00pm-1:00pm 683 NY-25A, Rocky Point, NY 11778

- Shirley Outreach: Thursdays 12:00pm-1:00pm 405 William Floyd Parkway, Shirley, NY 11967
- Port Jefferson Station Outreach: Thursdays 12:00pm-1:00pm 499 Main Street, Port Jefferson Station, NY 11776
- Riverhead Outreach: Fridays 12:00pm-1:00pm 2933 Railroad Avenue, Riverhead, NY 11901
- Centereach Outreach: Fridays 12:00pm-1:00pm 2150 Middle Country Road, Centereach, NY 11720
- Patchogue Outreach: Saturdays 10:00am-11:00am 90 Terry Street, Patchogue, NY 11772
- Bellport Outreach: Saturdays 12:00pm-1:00pm Temporarily: 685 Brookhaven Avenue, Bellport, NY 11713

Long Island Cares (LIC) - 631-579-1334

- LIC will perform Grab and Go breakfast to children and adults in need (Aspara "Gus" Truck):
 - Sunday, March 29: Mastic Fire Department, 1080 Mastic Road, Mastic 9:30 - 11:30am
- LIC will provide emergency bags of food to seniors and individuals in need (Support our Seniors Program). Consists of 9 meals per person, 3 meals per day, for 3 days based on Feeding America guidelines.
- LIC will provide emergency food to individuals in need - Mobile Outreach Resource Enterprise (M.O.R.E.) Pantry supplies. 3 meals per day for 3 days.
- PLEASE CONTACT THE LOCATION NEAREST TO YOUR HOME BEFORE VISITING. IF YOU NEED TO BE ASSESSED FOR A MOBILE HOME DELIVERY DUE TO THE COVID-19 OUTBREAK, PLEASE CALL FOR A PHONE ASSESSMENT 631.582.3663 EXT. 109 or EMAIL US AT EMERGENCYRESPONSE@LICARES.ORG. PLEASE ALLOW 24-48 HOURS FOR A RESPONSE.
- LIC operates satellite locations including its own emergency food pantries at several community locations. Visit a Satellite Center to receive food boxes. Staff will deliver to your vehicle. Centers serve 6 families at a time. Call to make an appointment. Hours: Monday, Wednesday and Friday from 8:00 AM – 4:00 pm; Tuesday – Thursday from 9:00 pm– 5:00 pm. Staff will also be available to assist people at other times including, weekends by appointment only by calling (631) 582-3663 Ext 109.
- Locations:
 - Long Island Cares - The Harry Chapin Regional Food Bank 10 Davids Drive – Harry Chapin Way, Hauppauge (631) 582-FOOD for appointment
 - South Shore Service Center 163-1 North Wellwood Avenue, Lindenhurst (631) 991-8106 for appointment
 - Harry Chapin Food Bank and Humanitarian Center 220 Broadway, Huntington Station (631) 824-6384 for appointment
 - Baxter's Pet Pantry & Retail Food Rescue Center 161 North Wellwood Avenue, Lindenhurst (631) 991-8106 for appointment

- Hunger Assistance & Humanitarian Center of the Hamptons 286 West Montauk Highway, Hampton Bays (631) 613-3344 for appointment

Rose Caracappa Senior Center-

- Center is closed. Meals on Wheels deliveries will continue to the homebound senior citizen population. Seniors previously served by congregate nutrition programs at senior centers will be offered meal delivery at their homes.

Island Harvest- P:631-873-4775

- Those in need of food assistance, please call directly.

Genesis Church

- Drive Thru Food Pantry will be open on Thursdays 10.00am till 12.00noon. Everyone welcome, no questions asked.
- Genesis Church, 28A Industrial Blvd, Medford

HIV & Hepatitis C Services

HRHCare - Genesis Program

- Testing and Treatment for HIV, Hepatitis C, and other STI's. (Available at most HRH Locations and additional locations including: Marilyn A. Shellabarger Health Center, 500 Montauk Highway, Shirley, NY, HRH Elsie Owens Health Center – 82 Middle Country Road, Coram, NY. HRH Maxine S. Postal Tri-Community Health Center – 1080 Sunrise Highway, Amityville, NY. HRH Patchogue Center– 365 Main Street, Patchogue, NY, Martin Luther King Jr. Health Center – 1556 Straight Path, Wyandanch, NY, and HRH Brentwood Center-1869 Brentwood Road, Brentwood, NY
- Open and accepting referrals. Will be moving to telemedicine for follow up appts.

NYS DOL - UNEMPLOYMENT CLAIMS AND SMALL BUSINESS GUIDANCE

- To file a claim log on to: <https://applications.labor.ny.gov/IndividualReg/>
- NYS DOL is implementing a new more efficient filing system based on the first letter of the applicant's last name (alphabetical order).
- Here is the step-by-step process for filing; A - F : Monday G – N : Tuesday O – Z : Wednesday Missed your day : Thursday and Friday Filing later in the week will not delay payments or affect the date of an individual's claim, since all claims are effective on the Monday of the week in which they are filed.

Small Business Guidance- NYS

- All businesses and counties are advised to reach out to their regional ESD office (<https://esd.ny.gov/about-us/contact-us>) and DHSES for small business info

(<http://www.dhSES.ny.gov/index.cfm>). They will be coordinating, assisting, and communicating once NYS has received its approval.

- ESD's Coronavirus FAQ for Businesses: <https://esd.ny.gov/novel-coronavirus-faq-businesses>
- USDOL COVID-19 Information: <https://www.dol.gov/coronavirus>; and
- Unemployment Insurance COVID-19 Information: <https://labor.ny.gov/unemploymentassistance.shtm>.
- NYS Paid Family Leave: <https://paidfamilyleave.ny.gov/>
- Paid Sick Leave bill: https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/GPB_9_PAID_SICK_LEAVE_BILL.pdf
- COVID-19 Paid Sick Leave guidance: <https://www.governor.ny.gov/paid-sick-leave-covid-19-impacted-new-yorkers/emergency-covid-19-paid-sick-leave>
- Guidance for Employees: https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/COVID_Sick_Leave_Employees_3-18-20_1.pdf
- Guidance for Businesses: https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/COVID_Sick_Leave_Employers_3-18-20_1.pdf

Misc. Resources/ Information

Altice Wifi- Optimum P: 866-200-9522 to enroll in Optimum region / Suddenlink P: 888-633-0030 to enroll in Suddenlink region

- As of 3/16 Altice USA said it will offer homes within its footprint with K-12 and/or college students free broadband service for up to 60 days to keep those who may be displaced due to school closures to prevent the spread of the coronavirus.
- Altice USA will offer its 30 Megabit-per-second Altice Advantage high-speed data service to qualifying homes without internet access within its footprint. eligible households interested in this high-speed data service can call applicable numbers.
- Additionally As part of the pledge, Altice USA has committed for the next 60 days to suspend all termination of services (broadband, and voice) to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic.
- Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and open its WiFi hotspots to any American who needs them.

PSEG Long Island- P: 800-490-0025

- PSEG Long Island has suspended shut-offs of electric service to residential customers for non-payment. For more information, visit www.psegliny.com/myaccount. In keeping with this effort

to minimize the financial difficulties of its customers during the outbreak, PSEG Long Island is waiving new late payment fees until further notice.

- PSEG is temporarily closing customer service centers. The centers will be closed at the end of business on Tuesday, March 17. Customers can engage with us via phone, text, chat, web, our mobile app and Amazon Alexa.
- PSEG Long Island has temporarily suspended non-critical repair work on service meters and metering equipment
- The majority of these policies will be in place through the end of April, at which time PSEG Long Island will evaluate the continued need for these measures. Our priority remains the safety and well-being of our customers, employees and the communities we serve, and our thoughts are with those experiencing difficulty at this time